

# USER'S INFORMATION, MAINTENANCE AND SERVICE MANUAL

## SEALED COMBUSTION GAS FURNACE

**MODELS: DGAX  
(Single Stage Downflow Only)**



**For Installation In:**

- 1.Manufactured (Mobile) Homes
- 2.Recreational Vehicles & Park Models
- 3.Modular Homes & Buildings



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### CONTACT INFORMATION

- Go to website at [www.york.com](http://www.york.com), then click on “Contact Us” and follow the instructions.
- Contact us by mail:

Johnson Controls Unitary Products  
Consumer Relations  
5005 York Drive  
Norman, OK 73069

**We recommend that the user read all sections of this manual and keep the manual for future reference.**

**WARNING**

Cancer and Reproductive Harm – [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

### SECTION I: SAFETY

This is a safety alert symbol. When you see this symbol on labels or in manuals, be alert to the potential for personal injury.

Understand and pay particular attention to the signal words **DANGER**, **WARNING**, or **CAUTION**.

**DANGER** indicates an **imminently** hazardous situation, which, if not avoided, **will result in death or serious injury**.

**WARNING** indicates a **potentially** hazardous situation, which, if not avoided, **could result in death or serious injury**.

**CAUTION** indicates a potentially hazardous situation, which, if not avoided **may result in minor or moderate injury**. It is also used to alert against unsafe practices and hazards involving only property damage.

**WARNING**

**FIRE OR EXPLOSION HAZARD** - Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

—Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

—**WHAT TO DO IF YOU SMELL GAS:**

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone (including cell phone) in your building.
- Leave the building immediately.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

— **Installation and service must be performed by a qualified installer, service agency or the gas supplier.**

1. The furnace area must be kept clear and free of combustible materials, gasoline and other flammable vapors and liquids.
2. Insulating materials may be combustible. The furnace must be kept free and clear of insulating materials. The furnace area must be examined when installed in an insulated space or when insulation is added to be sure that the insulation material has been kept away from the furnace.
3. Follow the instructions exactly as shown on the OPERATING INSTRUCTION LABEL or the Start-up and Shutdown Instructions on Page 4 of this manual when lighting the furnace or turning the furnace off.
4. Should the gas supply fail to shut off or if overheating occurs, shut off the gas valve to the furnace before shutting off the electrical supply.
5. Do not use this furnace if any part has been under water. A flood-damaged furnace is extremely dangerous. Attempts to use the furnace can result in fire or explosion. A qualified service agency should be contacted to inspect the furnace and replace all gas controls, control system parts, electrical parts that have been wet or the furnace if deemed necessary.
6. NEVER...Store flammable materials of any kind near your furnace. Gasoline, solvents, and other volatile liquids should be stored only in approved containers outside your home. These materials vaporize easily and are extremely dangerous.
7. NEVER...Store cleaning materials near your furnace. Materials such as bleaches, detergents, powdered cleansers, etc., can cause corrosion of the heat exchangers.
8. NEVER...Use the area around your furnace as a storage area for items which could block the normal flow of air. This flow of air is required for ventilation of the various furnace components.

## ⚠ WARNING

### FIRE OR EXPLOSION HAZARD

**This furnace is designed and approved for use with Natural Gas and (LP) Propane Gas ONLY. DO NOT BURN ANY LIQUID FUEL OR SOLID FUEL IN THIS FURNACE.**

*Burning any unapproved fuel will result in damage to the furnace heat exchanger, which could result in Fire, Personal Injury, and/or Property Damage.*

### While You Are Away

Your furnace is equipped with a safety device which will shut off the supply of gas to the burner in case of malfunction. For this reason it is never practical to assume that the furnace will operate unattended for a long period of time, especially if there is a possibility of damage to your property because of freezing. So, if you plan to be away from home, arrange for someone to check your house every day.

### SEASONAL SERVICE INFORMATION

During extreme cold weather, ice may form on the furnace roof jack crown. Small amounts of ice forming on the roof jack will present no problem to proper furnace operation. However, excessive ice formation could restrict the combustion air supply to the burner causing inefficient burner operation.

When the temperature is very cold, near zero or below, it is recommended that the roof jack be inspected every day or more frequently if required. If ice has started to collect on the roof jack crown, it should be carefully broken off.

### Your Service Technician

Your furnace's best friend is your qualified service technician. If the unit gives any indication of improper operation, call your service technician. If the service technician is allowed to perform the normal routine care of your furnace, he can many times detect potential difficulties and make corrections before trouble develops. Preventative maintenance of this type will allow you to operate the unit with a minimum of concern, and at the same time will pay for itself in added years of comfort.

### DESCRIPTION

This furnace shall be installed in the downflow position. Figure 1 shows a typical model in the downflow position. The furnace is equipped with an induced-draft vent blower and atmospheric burner. Combustion air is drawn through the roof jack and pushed into the burner box. Flue gas is forced from the heat exchanger by the vent blower and discharged through the flue pipe to the outside atmosphere.

This is a forced air furnace. The furnace circulating air blower draws cool air from the house, passes it over the hot furnace heat exchanger and circulates the warmed air through the ductwork to the house.

The furnace is equipped with the controls necessary for proper operation. The various components referred to in this manual and on the furnace rating plate are identified in Figure 1.

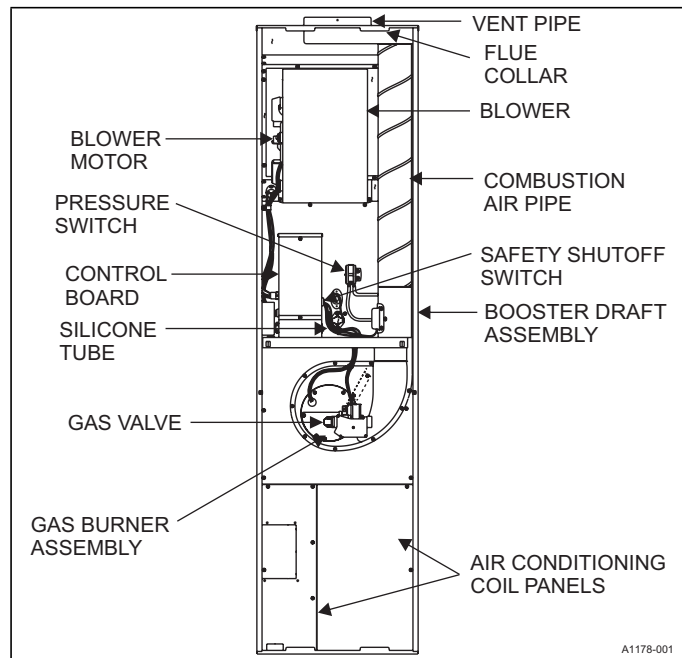


FIGURE 1: Component Locations

### WARRANTY AND RESPONSIBILITIES

It is the sole responsibility of the home owner to make certain that the gas furnace has been correctly set up and converted to the proper fuel (Propane or Natural gas) and adjusted to operate properly.

The manufacturer warrants the furnace to be free from defects in material or workmanship for the stated time in the warranty agreement (see warranty certificate packed with the furnace).

However, the manufacturer will not be responsible for any repair costs to correct problems due to improper set-up, improper installation, furnace adjustments, improper operating procedure by the user, etc.

It is also the sole responsibility of the home owner to make sure that the home if located above 2,000 ft. altitude be derated.

Some specific examples of service calls which cannot be included in warranty payments are:

1. Converting the furnace to use another type of fuel.
2. Correcting faulty duct work in the home.
3. Correcting wiring problems in the electrical circuit to the furnace.
4. Resetting circuit breakers or other switches.
5. Adjusting the burner air shutter or service calls made to correct problems caused by improper air adjustment.
6. Correcting problems caused by improper gas supply pressure to the furnace.
7. Instructional training on how to light and operate furnace.
8. Furnace problems caused by installation of air conditioner, heat pump, or other air quality device.
9. Problems caused by improper installation of the furnace flue assembly (roof jack).
10. Adding a roof jack extension because of unusual wind conditions or snow conditions.
11. Adjusting thermostats.
12. Problems caused by construction debris which has fallen into the flue or combustion air openings.
13. Replacement of fuses.
14. Problems caused by plugged or restricted orifices by any means.

You should establish a firm understanding of these responsibilities with your manufactured housing dealer, service company or gas supplier so there will be no misunderstanding at a later time.

## GAS SUPPLY

The gas supply to your home will either be Natural Gas or Propane gas. Your furnace will be factory equipped to operate on only one of these two different gases.

A small metal tag secured to the furnace next to the gas valve will specify the type of gas your furnace is equipped to use.

If the gas is different from that specified on the metal tag, the furnace can be converted by following the instructions on the furnace safety label inside lower front panel. Parts for conversion are contained in the small bag attached to the gas valve. Be sure the proper size orifice is used, as specified on the furnace name plate.

## CAUTION

*The furnace must be converted by a qualified technician. Improper conversion can cause unsafe operation, explosion, and/or fire or asphyxiation.*

### Natural Gas Operation

The furnace is designed for 7" W.C. inlet pressure. Pressure is reduced to 3-1/2" W.C. by the pressure regulator in the gas valve.

### Propane Gas Operation

Inlet pressure to the gas valve must be 11" W.C. When properly converted to Propane gas, the pressure is regulated at 10" W.C.

## INSTRUCTIONS FOR EXAMINING THE FURNACE INSTALLATION

It is the owner's responsibility to ensure that an annual inspection of the entire heating portion of the unit is made by a qualified service agency. Examine the furnace as outlined below in steps "1 - 6" before each heating season.

1. Examine the heat exchanger, through an access panel located on the supply air plenum. Visually examine the exterior sections of the vent/combustion air piping and the vent connectors to be sure that they are physically sound without holes or excessive corrosion.

2. Examine the vent pipe making sure it is firmly in place, and is physically sound without holes and all of the connections are secure.
3. Examine return connections for Modular or Manufactured (Mobile) Homes.
4. Examine the return air filter rack connections to make sure they are physically sound, sealed to the furnace door.
5. Examine the furnace casing making sure the physical support is sound without sagging, cracks or gaps. Examine the furnace base making sure it is physically sound without cracks, gaps or sagging and has a good seal.
6. Examine the furnace casing for obvious signs of deterioration.
7. Examine the burner flames to make sure the burner look like they are operating properly. The burner flames for natural gas should appear blue with a few yellow tips. The burner flames for propane gas should appear blue with moderate yellow tips. The flame should appear cylindrical in shape and should extend from the end of the burner into the heat exchanger.

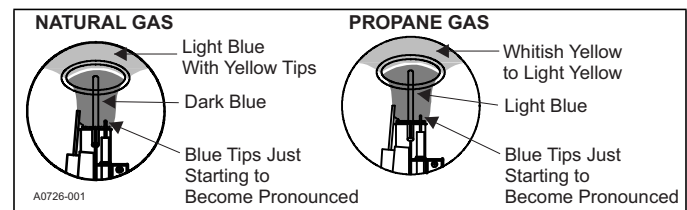


FIGURE 2: Burner Flame Appearance

### Observing Burner Operation

1. Observe burner to make sure it ignites. Observe color of flame. On natural gas the flame will burn blue with appreciably yellow tips. On Propane gas a yellow flame may be expected. If flame is not the proper color call a qualified service technician for service.
2. Let furnace heat until blower cycles on.
3. Turn thermostat down.
4. Observe burner to make sure it shuts off.
5. Let the furnace cool and blower cycle off.

## WARNING

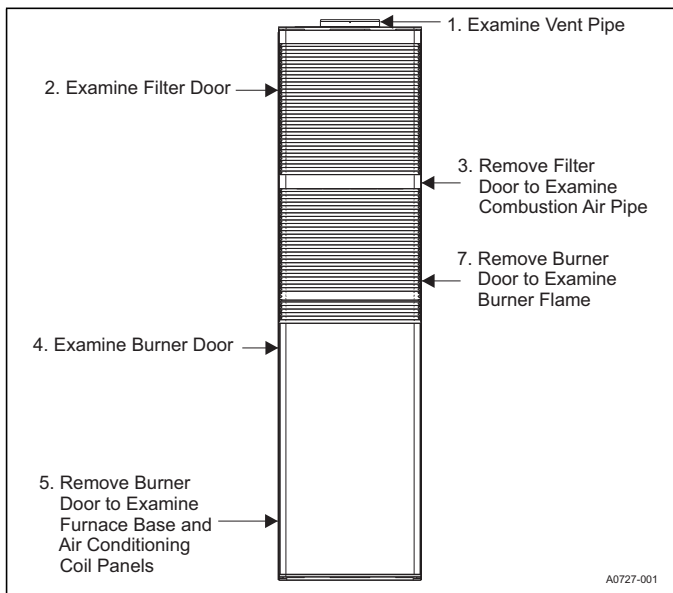
*Should overheating occur, or the gas supply fail to shut off, shut off the manual gas valve to the furnace and allow blower to run until furnace cools down and blower shuts off before shutting off the electrical supply.*

If any abnormalities are observed when checking for correct operation, such as burner failing to ignite or to turn off, sooty flame, etc., call your nearest authorized service technician as shown in the Service Center List included in the home owner envelope with the furnace.

### If Furnace Fails to Operate Properly

1. Check setting of thermostat - and position of HEAT/COOL switch if air conditioning is installed. If a set-back type thermostat is employed be sure that the thermostat is in the correct operating mode.
2. Check to see that electrical power is ON.
3. Check to see that the knob or switch on the gas control valve is in the full ON position.
4. Make sure filters are clean, return grilles are not obstructed, and supply registers are open.
5. Be sure that furnace flue piping is open and unobstructed.

If the cause for the failure to operate is not obvious, do not attempt to service the furnace yourself. Call a qualified service agency or your gas supplier.



**FIGURE 3:** Furnace Examination Checkpoints

## HOW YOUR GAS FURNACE WORKS

Your furnace is a very easy appliance to take for granted. Season after season, it sits there in your home, keeping you warm and comfortable. For this reason, you may never have given much thought to the way your furnace operates. In order to get the safest and most efficient operation from your furnace, you should understand how your furnace does its job.

When you set your thermostat to provide more heat in your home, you are starting the heating cycle of the furnace. First, the inducer motor starts to purge the heat exchanger of any remaining gases. Next, the hot surface ignitor glows and after a warm-up period the gas valve opens and ignition occurs. A short time later, the blower starts and distributes the warm air throughout the home. When the temperature setting on your thermostat is reached, the gas valve closes, the main burner is turned off, and the blower continues to run until the remaining warm air in the system is distributed. When the blower stops, the heating cycle has ended.

### When You Call For Service Assistance

Very often time can be saved if you will give the service agency the MODEL and SERIAL NUMBER of your furnace. This will enable him to determine the specific components used, and perhaps to better identify the possible problem and be better prepared if a service call is required.

### To Contact Your Serviceman (fill in)

COMPANY: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

All appliances need maintenance by serviceman at the beginning of each heating season. Call your nearest authorized service technician to:

1. Replace filters. Clean all lint and dust from around furnace.
2. Remove fan and clean all dust and lint from unit with stiff bristle brush.
3. Inspect combustion chamber, the transition into the blower compartment, flue collar, and roof jack.
4. Check the gas valve and line connections for leaks.
5. Make any adjustments necessary for good operation.

## NOTICE

*The coil panel provides a good removable access for inspecting inside the furnace casing. Smoke or reflected light inside the casing indicates the presence of leaks in the heat exchanger.*

## SAFETY INFORMATION

### Read the Instructions Below Before Trying to Start the Furnace

## WARNING

*If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury, and/or loss of life.*

1. This appliance does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.
2. BEFORE OPERATING; smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
3. Use only your hand to push the gas control switch to the "on" position. Never use tools. If the switch will not operate by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
4. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control, which has been under water.

## START-UP AND SHUTDOWN INSTRUCTIONS

### Operating Instructions:

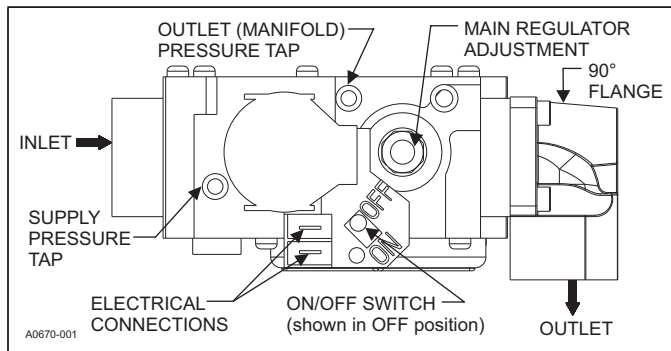
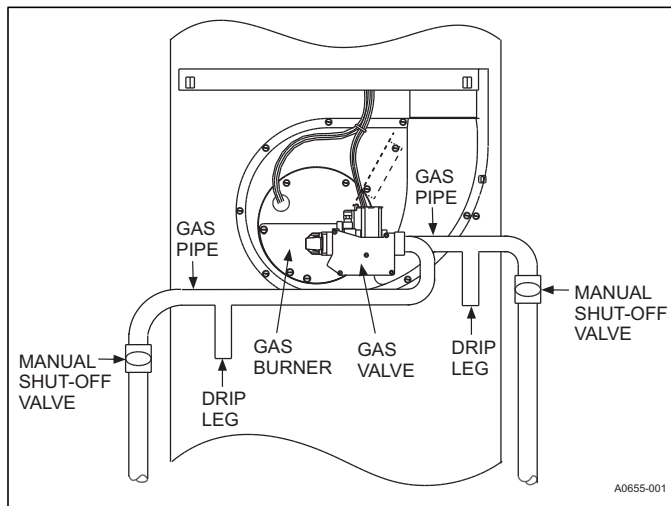
1. STOP! Read the safety information above.
2. Set the thermostat to the lowest setting.
3. Turn off all electric power to the appliance.
4. Remove furnace door.
5. Move gas control switch to the "OFF" position. Do not force. See Figure 4.
6. Wait five (5) minutes to clear out any gas. If you then smell gas, STOP! Follow Step 2 (refer to Safety Information on Page 4). If you don't smell gas, go to next step.
7. Move gas control switch to the "ON" position. Do not force. See Figure 4.
8. Replace burner door.
9. Turn on all electric power to the appliance.
10. Set thermostat to the desired setting. Burner will light, which may take 30-60 seconds.
11. After three (3) trials for ignition, if the appliance will not operate follow the instructions, "TO TURN OFF THE APPLIANCE" and call your service technician or gas supplier.

**To Turn Off the Appliance:**

1. Set the thermostat to lowest setting.
2. Turn off all electric power to the appliance if service is to be performed.
3. Remove burner access panel.
4. Move gas control switch to the "OFF" position. See Figure 4.
5. Replace burner access panel.

**WARNING**

*Should overheating occur, or the gas valve fail to shut off, turn the external manual gas valve in the gas supply line to the furnace to the "off" position and let the furnace cool off before shutting off the electrical power supply. Refer to Figure 5.*

**FIGURE 4:** Gas Valve**FIGURE 5:** Gas Piping**FURNACE USER MAINTENANCE****WARNING**

*Before proceeding, be sure the area is well ventilated. Turn the thermostat OFF. If the blower is running, wait until it stops automatically. Turn OFF the gas and electrical power supplies to the furnace. Check all metal parts and surfaces to be sure they have cooled to room temperature before you begin.*

Every time the filters are changed the following items should be visually inspected:

- Check roof jack assembly for blockage or leakage.
- Check all components to be sure they are in good condition and that there are no obvious signs of deterioration.
- Check the evaporator coil drain lines to make sure there are no cracks or leaks.
- Check for dirt or lint on any surfaces or on components. Do not try to clean any of the surfaces or components. Cleaning of the furnace and its components must be done by a qualified service professional.

If, during the inspection of your furnace, you find any of the following conditions:

- Excessive amounts of dust and lint on components.
- Damaged or deteriorated components or surfaces.
- Leaks or blockage in the vent pipe passages.
- Water on any surface inside or outside of the furnace.

Do not operate the furnace, and call a certified dealer / servicing contractor to check and / or clean your furnace, or for more information if you have questions about the operation of your furnace.

If all components appear to be in good operating condition, replace the front panels. Follow the operating instructions to place the furnace in operation.

**Air Filters**

Dirty filters greatly restrict the flow of air and may cause damage to the moving parts of the furnace. If the filters become clogged the heat exchangers and blower motor could overheat resulting in a potentially dangerous situation.

The filters should be checked every 3 months (DO NOT USE PLEATED FILTER in this furnace). On new construction, check the filters every week for the first four weeks and every three weeks after that, especially if the indoor fan is running continuously. When replacing the filter(s) you must use filters that are the same size and type as those in the furnace (2 - 16 x 20 x1).

**Removing Filters****Internally Mounted Air Filters**

The air filter is in a rack that is attached to the door of the furnace.

To remove the filter you must do the following:

1. Before proceeding, be sure the area is well ventilated. Follow instruction "To turn off the appliance". Check all metal parts and surfaces to be sure they have cooled to room temperature before you begin.
2. Remove the filter door.
3. Remove the air filter by sliding it down the track. The air filter will slide out of the rack.
4. Replace the filter(s) with the same size new filter(s).

To replace the filter after cleaning you must do the following:

1. Slide the new filter into place.
2. Replace the door or cover panel.
3. Make sure the door snaps into the retaining clips.
4. Follow the Operating Instructions to place the furnace back in operation.



## Blower Care

Even with good filters properly in place, blower wheels and motors will become dust laden after long months of operation. The entire blower assembly should be inspected annually. If the motor and wheel are heavily coated with dust, they can be brushed and cleaned with a vacuum cleaner. If the blower cannot be properly cleaned without removing it from the furnace, then call a qualified service agency. Only a qualified service agency can perform this service.

### ⚠ WARNING

*Make sure you DO NOT move the clip on weight on the indoor fan wheel when cleaning the wheel. This weight is used to balance the wheel. Moving the weight will cause the fan wheel to vibrate.*

## SECTION II: SERVICE AND MAINTENANCE MANUAL

### SAFETY SECTION

This section has been designed to assist a qualified service agency in performing service and maintenance on this appliance. The homeowners and/or end user must never attempt to perform any service or maintenance on the appliance especially when it involves the removal or adjustment of any parts and/or components.

The following safety rules must be followed when servicing the furnace.

### ⚠ WARNING

#### **ELECTRIC SHOCK, FIRE OR EXPLOSION HAZARD**

*Failure to follow safety warnings exactly could result in dangerous operation, serious injury, death or property damage.*

*Improper servicing could result in dangerous operation, serious injury, and death or property damage.*

- Before servicing, disconnect all electrical power to the furnace.
- When servicing controls, label all wires prior to disconnecting. Reconnect wires correctly.
- Verify proper operation after servicing.

### FURNACE MAINTENANCE SECTION

The furnace should be cleaned and adjusted by a certified dealer or qualified service contractor once a year or before the start of every heating season. The following items must be cleaned and serviced or replaced if there are signs of deterioration.

1. The roof cap (if applicable).
2. The furnace vent pipe. Should it be necessary to service the vent/air intake system, the manufacturer recommends this service be conducted by a qualified service agency. The operation of this appliance requires the reassembly and resealing of the vent/air intake system.
3. The furnace burner, igniter and flame sensor.

### FURNACE CLEANING SECTION

### NOTICE

*The cleaning operations listed below must be performed only by a qualified service agency.*

## Burner Removal/Cleaning

The main burner should be checked periodically for dirt accumulation. If cleaning is required, follow this procedure:

1. Turn off the electrical power to the unit.
2. Turn off the gas supply at the external manual shut-off valve and loosen the ground union joint.
3. Remove the upper access panel.
4. Disconnect wires from flame sensor, rollout switch and HSI igniter. Remove igniter carefully, as it is easily broken.
5. Remove the screws that hold the burner assembly to the combustion air box and remove the assembly.
6. Remove burner from the burner assembly.
7. Rinsing in hot water may clean burners.
8. Reassemble in the reverse order.

## Cleaning the Heat Exchanger

### NOTICE

*It is recommended that replacement gaskets be available before removing burner assembly and combustion air box.*

### Lower Heat Exchanger Access

1. Turn off the electrical power to the unit and turn off gas supply at the shutoff valve.
2. Remove the blower and burner compartment access doors. Disconnect the gas supply piping at the union to permit removal of the entire burner and gas control assembly from the vestibule panel. Use the wrench boss on the gas valve when removing or installing this piping.
3. Unplug the igniter from the wire harness. Disconnect sensor wires. Identify and note the location of all leads for ease of reinstallation.
4. Remove the screws holding the burner assembly to the vestibule panel and remove this assembly. Handle the assembly carefully since it contains the igniter, which is fragile and easily broken. The lower portion of the heat exchanger will now be exposed. Remove any soot and scale. Vacuum loose soot, scale and dirt from the heat exchanger.
5. After cleaning is complete, replace all components in reverse order. Re-gasket all surfaces which required a gasket. Reconnect all wiring. Reattach vent pipe and gas supply lines before restoring service to furnace. Restore electrical power, check gas supply piping for leaks, and then verify furnace operation.

### ⚠ CAUTION

*Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.*

# Limited Warranty

## Manufactured Housing Furnaces

**WARRANTY TERMS:** Johnson Controls Unitary Products ("Company") warrants this product to be free from defects in factory workmanship and material under normal use and service and will at its option, repair or replace defective parts without charge, subject to the exclusions below and according to the terms outlined in this warranty. Company reserves the right, at its sole discretion, to provide an equivalent complete replacement unit in place of repair parts. Alternatively, Company may at its option, offer a replacement price allowance to be applied toward the purchase of a new unit offered by Company. The exact allowance amount will be determined at the discretion of Company, based upon availability, age of existing equipment and current market conditions, but excluding items as ductwork, wiring, piping, and installation costs. The warranty period for obtaining repaired or replacement parts, or an allowance shall not extend beyond the original warranty period as stated below. In addition, if a replacement unit is provided by Company, the warranty period for the complete replacement unit is limited to the remainder of the original warranty period.

This warranty covers only equipment described by the Product Model Number and Unit Serial Number on the equipment or listed on the Warranty Registration Card, and applies only to products installed in the United States, Canada, or Puerto Rico. Company shall have no responsibility for installation, service, shipping, handling or other costs or charges, except as otherwise provided in this warranty. Tampering, altering, defacing, or removing the product serial number will serve to void this warranty. This warranty extends only to the original consumer purchaser and is nontransferable.

For this warranty to apply, the product must be installed according to Company recommendations and specifications, and in accordance with all local, state, and national codes; and the product or residence must not be removed from its place of original installation. This warranty does not apply to any unit sold over the Internet, by telephone or other electronic means unless the dealer that buys or sells a unit over the Internet, by telephone or other electronic means also installs the unit. In the absence of a recorded Warranty Registration Card, the warranty period will begin upon product shipment from Company. If you are unaware of the effective warranty date, contact Company at (877) 874-7378 or [www.upgproductregistration.com](http://www.upgproductregistration.com).

**FOR PRODUCT REGISTRATION:** For your benefit and protection, register your product with Company promptly after installation. This will initiate the warranty period and allow us to contact you, should it become necessary. You can register your product by returning the Warranty Registration Card on the back page of this Booklet or online at [www.upgproductregistration.com](http://www.upgproductregistration.com).

**Product Model Number:** \_\_\_\_\_ **Installation Date:** \_\_\_\_\_

**Unit Serial Number:** \_\_\_\_\_ **Installing Dealer:** \_\_\_\_\_

**ADDITIONAL CONDITIONS FOR HEAT EXCHANGER WARRANTY:** This warranty covers heat exchangers (primary and/or secondary), only if:

1. The product has not been operated with an input rate in excess of the rating plate attached to the product.
2. The product has not been allowed to operate without the use of the proper automatic limit control for maximum warm air temperature and/or without adequate air circulation.
3. The product is installed so that combustion air is not contaminated by compounds of chlorine, fluorine, or other damaging chemical vapors.
4. The product is installed such that the heat exchangers are not exposed to return air temperatures below stated ratings.

**CONDITIONAL UNIT REPLACEMENT WARRANTY:** In addition to the Limited Parts Warranty, a Conditional Unit Replacement Option Warranty applies for certain models as noted below. If the Heat Exchanger (HX) assembly (primary and/or secondary) fails due a covered defect during the applicable Residential Unit Replacement Period shown below, the Company shall provide a replacement model, or if an exact replacement model is not available, an equivalent unit will be provided (the "Unit Replacement Option"). This Unit Replacement Option is available to the original purchaser in owner-occupied single family residential applications in the original location only, and is non-transferable. **Registration is required as noted below for this option.** The warranty for any replacement unit will be for the remaining period of the original equipment warranty. Company reserves the right to review and inspect any failed heat exchanger assemblies, and may required replaced parts to be returned for verification of claims.

**WARRANTY PERIOD:** The warranty period in years, depending on the part, is as shown in the chart below.

**FOR WARRANTY SERVICE OR REPAIR:** Contact your installing or servicing dealer.

**WARRANTY PERIOD:** The warranty period in years, depending on the part, is as shown in the chart below.

FURNACE MODELS			
Furnace Model	Heat Exchanger	Parts Coverage	Labor and Trip Coverage*
DGAX	10 years	2 years	1 year
<b>NOTES:</b>			
*The warranty period for any replacement heat exchanger or part provided here under shall not extend beyond the warranty period stated above. The heat exchanger warranty is on a parts only basis: no labor, freight or other service charges are allowed. The warranty period will begin on the purchase date of the residence when the product is installed as original equipment, or the installation date when installed in a residence previously purchased by the consumer.			

**MAINTENANCE:** Company strongly recommends regular periodic preventive maintenance on this equipment. The person most familiar with the equipment in your HVAC system is a Participating Dealer, who can ensure that your maintenance program meets the Company Warranty conditions, maximize the equipment efficiency, and service your unit within the mandated guidelines. For additional buyer protection, Residential Home Comfort Plans are available from a Participating Dealer. These plans provide you with additional years of warranty service protection including labor charges. Home Comfort Plans must be purchased within one (1) year from the date the equipment was installed.

**EXCLUSIONS:** This warranty does not cover any:

1. Shipping, labor, or material charges or damages resulting from transportation, installation, or servicing.
2. Damage or repairs required as a consequence of mishandling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.
3. Damages or failure to start resulting from improper voltage conditions, blown fuses, open circuit breakers, or other inadequacy or interruption of electrical service or fuel supply.
4. Fuses, either internal or external to the product.
5. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either defective parts or replacement parts.
6. Products removed from their original location for reinstallation purposes.
7. Damages resulting from accident, abuse, fire, flood, alteration, or acts of God.
8. Damages resulting from use of the product in a corrosive atmosphere.
9. Normal maintenance, or damages resulting from failure to perform normal maintenance, as outlined in the installation and servicing instructions or owner's manual.
10. Cleaning or replacement of filters, nozzles, or orifices.
11. Damages resulting from operation with inadequate supply of air or water; Damages resulting from failure to properly and regularly clean air and/or water side of condenser and evaporator.
12. Damages resulting from: (I) freezing of condenser water or condensate; (II) inadequate or interrupted water supply; (III) use of corrosive water; (IV) fouling or restriction of the water circuit by foreign material or like causes.
13. Damages caused by improper parts, components or accessories not suitable for use in or with the unit. For a list of parts that are known to be compatible please reference the equipment renewal parts list, contact a Participating Dealer for assistance, or call 1-877-874-7378.
14. Electricity or fuel costs, or increases in fuel or electric costs, for any reason including additional or unusual use of supplemental electric heat.

This warranty is in lieu of all other express warranties. All implied warranties, including the implied warranty of merchantability and fitness for a particular purpose are limited in duration to the actual warranty period applicable to the part. Some states do not allow the disclaimer of implied warranties, so the above disclaimer may not apply to you. In addition, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event, whether as a result of breach of warranty or contract, tort (including negligence), strict liability, or otherwise, shall Company be liable for special, incidental, or consequential damages or expenses, including but not limited to loss of use of the equipment or associated equipment, lost revenues or profits, cost of substitute equipment, or cost of fuel or electricity.

The above limitations shall inure to the benefit of Company's suppliers and subcontractors. The above limitation on consequential damages shall not apply to injuries to persons in the case of consumer goods. Company does not assume, or authorize any other person to assume for Company, any other liability for the sale of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.