Navigator® customer portal
Navigator Release Notes

Release Date: April 20, 2020

The following remedies and enhancements are included in the Navigator release dated April 20, 2020. This document is provided as a summary resource to improve your user experience with the Navigator® customer portal and the applications contained within the platform.

If, after reviewing this document, you have questions about anything contained within this release, contact the Navigator support team at navigatorsupport@hvacnavigator.com or call 844-319-0726.

Portal & Offerings Catalog

What’s New?

- My Order Tracker (Real Time Order Dashboard) – This enhanced Ordering and Shipping Dashboard will provide “at-your-fingertips” access to order and shipping details and is available to the following channel partners: Ducted Systems, Controls, Chiller Aftermarket Parts and FRICK. This dashboard will allow more users (estimators, sales, etc., beyond the purchasers) to have access to see orders and shipping status.
- Navigator Files now show brand logos instead of text
- Commercial Inventory Enhancements – Improved layout and filtering capabilities have been added to the application.
- Air Cooled Chillers Enhancements - Improved layout and filtering capabilities have been added to the application.
- Guest User access added to Search Navigator based on their entitlement.
- Documents can be shared with a link to the specific document from the Offerings Catalog Product Details page via email.
- Search results can now be filtered by Brand and Status in Offerings Catalog.
- In Offerings Catalog, users can toggle between the standard grid view and a new table view, where products are grouped by family. Offerings Catalog will remember if you prefer to see the table or grid view for results by using a cookie.
- Ducted Systems products in Offerings Catalog can be filtered by Application Type – either New Construction, Replacement, or Both.
- Offerings Catalog menu pages have been optimized to load more quickly.
- In Offerings Catalog, product pages now include links to Selection Navigator and Parts Navigator.
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Navigator Release Notes

Fixes
- Removed lead time from Ducted Systems products in Search Navigator. The ABC indicator will replace lead time in a future release.
- Search navigator fix for case sensitive searches
- Resolved Taxonomy Issue
- In Offering Catalog, corrected images to appear correctly for mobile viewing.

Order Navigator

What’s New?
- The document section of Product Detail Page aligns with the Offerings Catalog Document section which has new design and displays in expandable view.
- Updated email message sent to users when items have been left in their cart.

Controls
- Building Services North America users can now only place orders with a Purchase Order. They no longer can place orders with a Credit Card.
- Order Navigator default payment changed to charge to your account

Selection Navigator

What’s New?
- Save/Cancel always visible on account preferences and user preferences
- Allow select all for SFDC project documents
- Default Templates for Account Preferences
- Enable INR Currency for Tier 2 Accounts
- New version of Help for BSNA with minor changes for Electrical Budget Estimating.
- New template documents for BSNA.
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**Fixes**

- Estimate Summary in List Mode fixed for problem with Vendor Products category showing incorrect values.
- Documents located in proper folder for BSNA – BOM and Sequence Drawing, Change Order Request and Electrical Budget.

**LET US KNOW WHAT YOU THINK**

Do you have any feedback about these remedies and/or enhancements? Are they helpful? Will they improve your experience within Navigator? Please share your comments to help us better understand the needs of our users and continue to improve the tool.

Share your feedback/comments: navigatorsupport@hvacnavigator.com / 844-319-0726.