

Navigator® customer portal

Navigator Release Notes

Release Date: February 17, 2020

The following remedies and enhancements are included in the Navigator release dated February 17, 2020. This document is provided as a summary resource to improve your user experience with the *Navigator*® customer portal and the applications contained within the platform.

If, after reviewing this document, you have questions about anything contained within this release, contact the *Navigator* support team at navigatorsupport@hvacnavigator.com or call 844-319-0726.

Portal & Offerings Catalog

What's New?

Portal:

- Added the ability to post system outage messages when caused by network or all-platform wide issues.

Offering Catalog:

- Updated drill-down navigation for ease of use, and have added product images at the Category/Sub-category level
- Added brand logos to the model view.

Fixes

Offering Catalog:

- Backend - fixed share products taxonomy functionality
- Backend - fixed security settings on Offering Catalog Documents
- Backend - fixed sub-category reset when literature type changes
- Added file size on uploaded documents
- Fixed erroneous emails being sent to managers maintaining documents
- Fixed Product Images that are linked to URLs

Portal:

- Issue related to Favorite Apps being saved has been resolved
- Resolved issue to show the correct customer record type when editing Sub Accounts

Known Issues

- None

Navigator® customer portal

Navigator Release Notes

Order Navigator

What's New?

All:

- Added breadcrumb to Order Navigator - If the user navigates from Offering Catalog to Order Navigator then breadcrumb link will appear. The user can click on the link to go back to Offering Catalog.
- If product search result has a singular result then it will redirect to Product Detail Page instead of Product List Page.

Ducted Systems:

- Source1 Images will show for Source1 products on Cart, Order Detail and Order Confirmation pages, irrespective of the brand selected.
- Documents Tab is added to Product Detail Page.
- More fields in the orders in process status are now editable.
- Discontinued items will not show under Categories or Sub-Categories. They will appear in searches.

Controls:

- Corrected a situation that would allow items in a cart under one account to transfer to a new cart when the user switches accounts.
- When uploading a file, a progress bar will show how much time is remaining.

Chillers:

- When searching for Purchase Order purchases, the results will include the SKU number.
- When uploading a file, a progress bar will show how much time is remaining.

Fixes

Controls:

- Resolved issue preventing add to cart functionality from Product List Page

Navigator® customer portal

Navigator Release Notes

Selection Navigator

What's New?

BSNA

- When copying a project with more than 50 team members, the number of team members will be limited to 50 to avoid issues with SharePoint repository.

Project List

- Can now filter project list using the project profile column.
- Can now filter project list using the modified on column.
- Now able to view larger project lists.

Project Documents

- Documents page does not appear empty following an automated page refresh.
- Project documents page now displays drop-down for selecting number of documents to display.
- Modified By column data is visible on the Documents Page without needing to move cursor to each record.

Project Settings

- Changes to Country/State/Station after selecting the Use Custom Values will no longer alter user entered values.

Team and Contacts

- Team and Contacts address is now visible without needing to edit the address.
- Corrected issue with Team and Contacts page showing a Visual Force Page error.

LET US KNOW WHAT YOU THINK

Do you have any feedback about these remedies and/or enhancements? Are they helpful? Will they improve your experience within Navigator? Please share your comments to help us better understand the needs of our users and continue to improve the tool.

Share your feedback/comments: navigatorsupport@hvacnavigator.com / 844-319-0726.