

Navigator® customer portal

Navigator Release Notes

Release Date: March 14, 2019

The following remedies and enhancements are included in the Navigator release dated March 14, 2019. This document is provided as a summary resource to improve your user experience with the *Navigator*® customer portal and the applications contained within the platform.

If, after reviewing this document, you have questions about anything contained within this release, contact the *Navigator* support team at navigatorsupport@hvacnavigator.com or call 844-319-0726.

Order Navigator

What's New?

- Controls Storefront – My Templates has been renamed to My Favorites
- Controls Storefront – Customers will be given notice when they are within certain threshold for free shipping
- DS Storefront – IPA number has been added to Order Details and Change Order
- DS Storefront – Supersession product message is shown in Cart
- DS Storefront – Source 1 Freight Policy changes have been added with a header message and line level messages to alert customer
- DS Storefront – Feature product section has been updated to have the model number as the link to access the product details page, matching all other sections
- DS Storefront – Feature product section now has brand matching images where available.
- DS Storefront – Mass change has been updated to allow for selection of desired changes only
- DS Storefront – Change Order now has an Order Confirmation page similar to Cart checkout
- All Storefronts – De-emphasized links and buttons that are secondary to main function of each page to provide better user guidance
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Fixes

- DS Storefront – If CSR processes Change Order, Add New Line Item, receive Ineligible Product error message.
 - Solution: Change made to accept new line item.

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Navigator Portal and Offering Catalog

What's New?

- ULearn Platform
 - Added Access to ULearn Platform for Logged in users under Support Function
 - Added Limited Access to ULearn (Public) Platform for Guest users under Support Function
- UPGNet Application Additions to Navigator
 - Synchrony Dealer Application
 - Fortive Dealer Application
 - Aggrekko Chiller Application
- Offering Catalog
 - Parts Navigator now found under Tools for UPG Product
 - Added ability to Navigate to the Model Page from Comparison Page
 - Enhanced Search Login to include both products and document in a single call
- Marketing Applications
 - Setup Supporting information for Marketing Applications Coming in April

Fixes

- Fixed Controls Product Search in Offering Catalog

LET US KNOW WHAT YOU THINK

Do you have any feedback about these remedies and/or enhancements? Are they helpful? Will they improve your experience within Navigator? Please share your comments to help us better understand the needs of our users and continue to improve the tool.

Share your feedback/comments: navigatorsupport@hvacnavigator.com / 844-319-0726.