

Navigator® customer portal

Navigator Release Notes

Release Date: March 16, 2020

The following remedies and enhancements are included in the Navigator release dated March 16, 2020. This document is provided as a summary resource to improve your user experience with the *Navigator*® customer portal and the applications contained within the platform.

If, after reviewing this document, you have questions about anything contained within this release, contact the *Navigator* support team at navigatorsupport@hvacnavigator.com or call 844-319-0726.

Portal & Offerings Catalog

What's New?

Portal:

- Ability to set the order of your Favorite Applications
- When saving an application as a "Favorite", users can save the application as a "Favorite" for all of their accounts

Offerings Catalog:

- Updated Offerings Catalog Search so that searching for a term shows those results that have the term at the beginning listed first.
- Improved Document and Product searches to cover more categories.
- Improved Document Search to more accurately return results.
- Updated searches for Assemblies to include Brand information.
- Certain products and categories can be hidden from the users in the user interface, but still exist in Salesforce.

Fixes

Delegated Admins:

- Deactivated Accounts list will automatically refresh if an account is deactivated

Navigator:

- When switching accounts, the user will now stay in the application they were in, unless the new account does not have access to that application



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Order Navigator

What's New?

DS Storefront:

- For Source1 Products the default brand will show as Source1 on Cart irrespective of the brand selected in Order Preference Widget.
- Orders with Logistic Planning Status will not have cancel or change Button on Order History Page.
- Collapse and expand Sidebar selection will now retain for all pages.
- Discontinued Items will not display when selecting Product categories/sub-categories; however, you can still search for discontinued items.

Controls Storefront:

- Estimated Delivery Date is added to Product Details Page, Cart, Order Review, Order Confirmation and Order Details pages at the line item level.
- Added error messages for when the Maximum quantity is exceeded for Fast Track shipping.
- Mass upload now takes Excel files instead of .csv files.
- When uploading an Excel file, if there is an error, an Excel file will be returned to explain the error.

Fixes

DS Storefront

- VRF products will show correct pricing & availability on Product Detail Page
- Address validation fix so this process works in IE
- Links on the Order History page will open in a new tab

Controls Storefront

- Fast Track option has been re-added to the Product Detail Page

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Selection Navigator

Fixes

Platform

- Removed duplicate Customer Account column from the Project List.
- Adding multiple roles to project contact who is also the Project Owner is now saved properly when navigating back to Team and Contacts page.

LET US KNOW WHAT YOU THINK

Do you have any feedback about these remedies and/or enhancements? Are they helpful? Will they improve your experience within Navigator? Please share your comments to help us better understand the needs of our users and continue to improve the tool.

Share your feedback/comments: navigatorsupport@hvacnavigator.com / 844-319-0726.