Navigator® customer portal

Navigator Release Notes

Release Date: April 6th, 2020

The following remedies and enhancements are included in the Navigator release dated April 6th, 2020. This document is provided as a summary resource to improve your user experience with the Navigator® customer portal and the applications contained within the platform.

If, after reviewing this document, you have questions about anything contained within this release, contact the Navigator support team at navigatorsupport@hvacnavigator.com or call 844-319-0726.

Selection Navigator

What’s New?

Platform
- Specific products are now able to support larger quantities including Wire, Tubing, Fire Detection, and User Defined products.
- The scope for document generation on a Quick Quote using the Quick Document icon will be set to the entire estimate when all or no products have been selected in the Products tab.

BSNA
- New documents available including: Back Charge Notice, Accelerated Work, Change in Scope of Work, Initial Back Charge Notice, and Request for Decision Direction.

Air Systems
- Call Before Name and Phone # made required fields to meet current shipping companies COVID-19 requirements.
- Add Products icon now available on all tabs within the configurator.
- Freight terms displays the correct percentage when customer pickup is selected.
- When tabs are rearranged, the quantity cell is placed into edit mode.
- After adding products from the Add Product dialog, the program will go to the second tab in edit mode.
- Inactive models and option will now be handled by the program.
- Improvements made to exports from the Schedule Tab to include header and schedule group details. When no schedules exist, the export icon will not be available.
- When creating a new order, the Ship-To address from previous order will be used as the default.
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- Tags and Tagsets are properly displayed on Dynamic Submittals based on the line validity and presence or tags or tagsets.
- Basic Excel/.csv file import is now available for spreadsheets with the following columns: Brand, Product, Quantity, Tag

Controls
- The valve schedule will display the Designation field for Valves and AFMS Variable Speed Drive/Damper for the Service field.

Ducted Systems – Applied Rooftops - Premier
- Roof curb accessory is restricted on the accessories tab for selection when the Rapid Ship option has been selected.
- Equipment schedule for Premier will present notes in the Equipment Schedule based on the selection/options of the Premier unit.
- Premier unit tags will now restrict special characters so that only the following special characters can be used: hyphen (“-”), underscore (“_”), and space (“ ”) characters.
- When a Premier unit has been selected with an ERV, the user will be able to view the Recovery Ratio on the Product Info pop-up, Output Tab, and the Performance Report.
- Asterisks indicating a note on the Premier Performance Report have been corrected.
- Premier RTUs will now use different booking codes: Premier Units and Special Quotes (956), Startup Labor (991), Warranty (959), and Accessories (982).

Ducted Systems – Applied Rooftops – S100/YPAL
- Hot water coil data reformatted to make better use of document space on Hot Water Coil & Steam Coil Performance Reports.

Ducted Systems - Unitary
- When the 208/230V option is selected for Commercial and Residential Packages, the Performance Report will show performance data for both voltages.
- Added MLP, Buy Multiplier and Buy Price to the Quote Pricing Summary Document.

Fire Detection
- Icons and colored text added to System Selection tree to inform users about the state of selections.
- Adjusted the layout of the IDNAC and NAC Selectors
- Added the A006-9121 & A006-9122 panels to the 4006 Product Selector and System Selector
- Added in the new EOL’s
- Adjustment to weatherproof pull stations. Added unbranded weatherproof pull station.
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Fixes

Platform
- Quick Quote document names will now include the name of the project.
- Fixed issue with generated documents being stored in the root directory instead of their respective folder.
- Fixed issue in Product Selector where users wouldn’t be able to Create Documents without Email Address or Download checkbox selected.
- Fixed issue with not being able to generate the Change Order Request document.

BSNA
- Fixed issue in Estimate Summary where Labor Hours were changing after user booked the estimate.

Air Systems
- Fixed issue where line items were not displaying in the material grid after SDA was requested and approved or Order was Submitted.
- Fixed issue where product selection didn’t save correctly when entering width and height.
- Fixed issue where users couldn’t click the Add in the Product Selector when the window was re-sized.
- Fixed issue where alphanumeric identifiers displayed instead of the readable option when a grid is activated and deactivated.
- Fixed issue in the ERV Selector where users were able to add Start-Stop-Jog option on VP pivoting ERV’s when this option should only be available on a VR rigid ERV.
- Fixed issue in Product Selector not being displayed in grid for Ruskin Model PHM Penthouse Louver/Ventilator.
- Fixed issue with pricing being incorrectly displayed on Ruskin Adjustable Louvers; Model # ELM6375DX and L6745.
- Fixed issue with Ruskin Fire/Smoke Dampers displaying incorrect sleeve lengths.

Controls
- Fixed issue in Estimate Details > Review Products where the Status Indicator for budget items was red, not yellow.

Ducted Systems – Applied Rooftops - Premier
- Fixed issue with drawing document not generating when Hot Water or Steam coils are selected.
- Fixed issue in Product Selector where user would receive incorrect error messages in the even log.
- Fixed issue in the ERW Performance section where the label “RPM” should be “Wheel RPM”.
- (301525) Fixed issue Product Selector where users would enter values outside the Min/Max and the system wouldn’t default to the appropriate Min or Max values.
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Ducted Systems – Applied Rooftops – S100/YPAL/OmniElite
- Fixed issue in Estimate Details where users couldn’t add Line Items to the units.
- Fixed issue with “Bad Request” error when users were entering in project numbers less than 8 digits.
- Fixed issue in PCAT/Startup tab where users select an older project and are unable to select the current year for updated pricing.
- Fixed issue in TempMaster OmniElite PCAT/Startup where incorrect product code was set to 8804 instead of 7253.
- Fixed issue in the Product Selector where a user would re-rate a unit with a different CFM but get the same performance.

Ducted Systems - Unitary
- Fixed issue in Estimate Details where a drawing was de-selected, Estimate was saved and edited, and the drawing was selected again.
- Fixed issue in Drawings residential furnace where the voltage wasn’t matched correctly on a field installed electric heat kit to the matching furnace.
- Fixed issue in Estimate Details grid where the Model Number was for a different tonnage unit and didn’t match the Description field.
- Fixed issue in the Performance tab where 50 Hz models wouldn’t display the performance of the unit.
- Fixed issue with Quote Template (Excel) being modified and being able to remove pre-defined items.

Fire Detection
- Fixed issue where copy/pasting a product line would create an additional line in a different currency.

LET US KNOW WHAT YOU THINK

Do you have any feedback about these remedies and/or enhancements? Are they helpful? Will they improve your experience within Navigator? Please share your comments to help us better understand the needs of our users and continue to improve the tool.

Share your feedback/comments: navigatorsupport@hvacnavigator.com / 844-319-0726.