

Navigator® customer portal

Navigator Release Notes

Release Date: September 5, 2019

The following remedies and enhancements are included in the Navigator release dated September 5, 2019. This document is provided as a summary resource to improve your user experience with the *Navigator*® customer portal and the applications contained within the platform.

If, after reviewing this document, you have questions about anything contained within this release, contact the *Navigator* support team at navigatorsupport@hvacnavigator.com or call 844-319-0726.

Portal & Offerings Catalog

Fixes

- Favorites was displaying multiple applications to customers.
 - Fix: Favorites now only displays each application for current customer.
- Outdated banner and header layout was displaying on home page and in Offering Catalog.
 - Fix: Updated the banners and header layout.
- Header issues in Contact Us and Manage Accounts. (
 - Headers were updated for Contact Us and Manage Accounts.
- Home page would freeze during load when using Internet Explorer.
 - Fix: Home page now loads successfully in Internet Explorer.
- Delegated Admins were unable to clone contacts from one account to another account.
 - Fix: Field conflicts have been corrected and Contact Cloning is available again.
- If Offering Catalog search results contained FDB products, those FDB products would not open details page, but rather display an error.
 - Fix: Updated query to remove null pointer issue that was causing the error.
- The Sort Order / Filter priority in Offering Catalog was not working correctly and would always display in alphabetical order.
 - Functionality has been corrected.
- Product data in Offering Catalog was incorrectly displayed under Manufactured Housing.
 - Product data displays correctly.

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Order Navigator

Fixes

All Storefronts

- Formatting and alignment did not display correctly if using IE browser
 - Fix: IE issue addressed

Controls, York & Frick Storefronts

- On some occasions, users were not able to purchase the items in their cart.
 - Fix: Items that were missing seller information prevented checkout. Logic has been updated to populate the seller information.

York & Frick Storefronts

- Some categories were not displaying associated products.
 - Fix: Corrected so associated products now display under categories

Ducted Systems Storefront

- Unable to view DS logo if using IE browser.
 - Fix: IE issue addressed so logo displays

Air Cooled Chillers and Commercial Inventory

Fixes

- If add to cart from Air Cooled Chillers or Commercial Inventory cannot place order
 - Fix: Added Seller to Air Cooled Chillers and Commercial Inventory so can place order

KNOWN ISSUES UNDER REVIEW

- Unable to view cart if using IE browser

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LET US KNOW WHAT YOU THINK

Do you have any feedback about these remedies and/or enhancements? Are they helpful? Will they improve your experience within Navigator? Please share your comments to help us better understand the needs of our users and continue to improve the tool.

Share your feedback/comments: navigatorsupport@hvacnavigator.com / 844-319-0726.

